ABSTRACT OF THE DISCLOSURE

A method and system for generating customer reports based on station message detail recording (SMDR) data includes a service control point (SCP) in a public switched telecommunications network (PSTN). The service control point samples calling data from multiple service switching points for calls originating from a private customer network, including centrex and PBX systems. The service control point interfaces with a front end processor and transmits the calling data. The front end processor formats the calling data into SMDR data, which is transmitted to a host central processing unit. The host generates reports regarding the SMDR calling data, the reports being accessible by a customer via a connection to a private customer network.

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